



# HAVE FUN & LEARN ENGLISH

## Parent Information

### ARRIVAL & MEETING POINT in Neustift

Day of arrival is **SUNDAY**, 16.00 – 16.45 hrs

- Official start at 17.00 hrs
- You will have the opportunity to get to know the camp and meet the tutors



### Internat der Schihauptschule Neustift

Habichtsgasse 1  
6167 Neustift (KAMPL)  
Austria

**TRANSFER:** if you need help tell us!

### DEPARTURE

Departure is on **SATURDAY**, between 10:00 and 11.00 hrs

### SLEEPING ARRANGEMENT

Sleeping arrangements (who sleeps where) will be decided the first day of camp. The wishes of camp members are taken into consideration.

### SUPERVISION/CARE

Our tutors take care of the children through out their stay (= **24 hours a day**).

Please inform your children that they can trust the tutors and to inform them if any problems occur during their stay at the camp.

Please also inform your children that the summer camp also has **specific rules** that have to be followed.

**Indiscipline** or individual/group **destructive behaviour** will lead to expulsion from the camp. In such cases parents would have to incur any arising extra costs which may result from stealing, alcohol abuse etc.



## Parent Information

### HOUSE RULES

All camp participants must obey and comply by summer camp rules. Participants will be informed of the rules and regulations at the beginning of the camp.

**Smoking and alcohol are absolutely forbidden.**

Within the building all participants must keep their **house shoes** on. Please note that all visitors (also parents) are not allowed to use shoes in the new building.

Kindly note: No slippers with wooden soles, and no shoes with black rubber soles.

### VISITORS

Kindly note that visiting the children during camp is discouraged, because it interferes with camp routine and mostly leads to home sickness which is easily spread to other children.

### MOBILE PHONES & REACTING TO COMPLAINTS/PROBLEMS

**Mobile phones** are allowed and are handed out to the children every day after lunchtime. Exceptions are possible. If you will not be available at this time, please inform the tutors so that a more convenient alternative time can be agreed upon.

Should the children inform you of problems or any complaints regarding other children, or homesickness, please get into direct contact with us. A tutor is always available in the office and can be reached on the following number: **+43 5226 – 23 40**.

At best call after dinner at **around 19.30 hrs.**

### PARENT DECLARATION

- Please remember to fill out the **parent declaration** at the end of this letter and bring it to camp.
- We also recommend that the children get immunized against **ticks/tick bites** ([www.zecken.de](http://www.zecken.de))
- Please make sure to inform us of any existing health problems, including intake of medicines at least before the camp begins to allow us to make the necessary adjustments.
- If possible: Please bring an **European insurance card** with you or something that makes a visit at the doctor easy.



## Parent Information

### POCKET MONEY

At the Camp participants can use our pocket money service for safekeeping.

- **Fix amount:** € 15 per week for entrances (zB swimming pool), bus-tickets  
If the money is not used, it goes back to the children!
- **Variabel:** approx. € 20 - € 40 for their own needs: sweets, ice cream, ...

At the camp the children get everything they need: food, salad, water/mineral water.

### METHODS OF PAYMENT

#### 1. Deposit

To be paid within 7 days of registration. Upon receiving confirmation of registration, a deposit of € 200.- is to be paid through e-Banking or through a payment form which can be sent to you upon request.

#### 2. Balance

The remaining balance is then to be paid **latest by June 15<sup>th</sup>**  
Should you register after June 15<sup>th</sup> we kindly ask you to pay everything at once.

**3. Siblings** will receive a € 25.- discount per kid. That means: if 2 children are coming you can subtract 50.- from the whole amount: eg 2x 720.- = 1.440 -> minus 50.- = 1.390.-

#### 4. Cancellation

In case of injuries or sickness, cancellations are accepted without a problem.  
You will receive a complete refund.

**5.** Should a participant at the camp decide to go home before end of camp due to homesickness or bad behaviour, we decide how much will be refunded.

### Bank details

#### FUN u. LEARN

**IBAN:** AT41 5700 0560 1100 2900, **BIC:** HYPTAT

Note: Name of child + Camp or Week 1, 2, 3 or 4

# Parent Declaration

(Please fill out and bring to the Camp)

1. Child's name

.....

2. Where can you be reached during your child's stay at camp?

We will be at home       .....

Phone: .....

3. Which childhood diseases has your child NOT had YET?

.....

4. Existing allergies or mandatory medication?

.....

5. Tetanus shot given?

YES       NO

6. Tick Vaccination? ([www.zecken.de](http://www.zecken.de) - different languages)

YES       NO

7. Food allergies/ Vegetarian? (If yes, the chef will take this into consideration)

YES       NO

8. Miscellaneous/ other requests:

.....

.....

9. Pocket Money: .....

**10. Agreement:** I agree that pictures and movies are made at the camp. All parents have access to the pictures (upload to Google-photos) and might be used on our website. We try our best to only publish proper pictures. You always have the chance to disagree and we will immediately delete the photo. Thanks for your approval!

Signature: .....